IHS Markit Well Log Downloader FAQs

Why was Well Log Downloader developed?

- Well Log Downloader is a bulk delivery tool designed to improve efficiency by delivering raster logs, XML calibration files and/or digital LAS in large or small quantities with minimal end user intervention.

Is this tool intended to replace well log data access from my existing subscription tools?

- No, this tool is intended to support customer workflows outside of direct connect to Kingdom and/or Petra which are generally considered the most ideal for efficiency in building projects.

Who has access to Well Log Downloader?

- Well Log Downloader is available to current subscribers of IHS Markit North American Raster and/or Digital Well Log Data (Canadian Composites only).

Is there an additional cost to use Well Log Downloader?

- No, Well Log Downloader is a value-add product for existing data subscribers, and is available free of charge.

How do I use Well Log Downloader?

1. Go to the Energy Portal, Login, select the Well Log Downloader Tile and then download the Desktop Application Install file.
2. After installing the application locally you may login using your existing Energy Portal credentials.
3. Query the IHS Markit database to narrow down your search (by log data type, region, depth, tool, mnemonic etc.)
4. Choose your download destination directory (or allow Well Log Downloader to build a folder structure for you based on State/County)
5. Select all data available or a specific date range

6. Download one log, or thousands

7. Or, schedule the application to download incrementally on your schedule (hands free, set and forget)

   Quick Start Guide

Is there a limit on the number of logs that can be downloaded in a single session?

- No, there is currently no limit to the number of logs that can be downloaded in a single session, however we would advise that there is ample storage space in your destination directory prior to starting your download. Also, as this tool supports subscription data only you can download your entitled data as often as you'd like during active subscription. Data does not need to be downloaded and stored. For large downloads that span several days please see the quick start guide for best practice tips.

How should users provide feedback?

- Contact IHS Markit Customer Care